

From: Margaret Murdock
To: Microsoft ATR
Date: 1/3/02 11:55am
Subject: Microsoft Settlement

Dear Sirs:

I think you should accept the Microsoft settlement that has been reached by the DOJ and the various 9 states who wanted something different than the original DOJ agreement.

Microsoft has paid enough for being a successful company.

As far as I am concerned the whole thing has been a miscarriage of justice.

You learned all your computer use/knowledge at tax payer expense and with an Information Specialist standing by to get your computer straightened out from any screwups you did. We tax payers have not had that luxury.

When I bought my first computer, for my son to use at college, it cost more than I was able to save in one year, and then when I got it home, I had to figure out how to put DOS 3.3 (for which I had to pay extra) on it. Then I had to pay another \$150 for a word processor, which I had to install on it, in the hopes that it would all work together. AND, I did not have the luxury of any one to help me if it didn't all work OK. And if I broke it--to bad.

Microsoft has made the purchase of a computer to use a pleasure, not the nightmare it use to be. All the software that you need to do the things that you want your new computer to do--is on it, and runs correctly!!

More than any other company, Microsoft has made computers able to be used by anyone in the world. It is no longer only for the computer savvy few. Even you would not be able to use your computer if it were not for Microsoft making it easy enough that you can simply point and click your way around different windows.

Don't let the special interest groups stop the settlement.

Margaret Murdock